Redetermination frequently asked questions: For providers

Q. What is redetermination?
A. Generally, the Oregon Health Authority (OHA) requires that people who have Oregon Health Plan (OHP) coverage reapply for coverage every 12 months. This allows OHA to confirm that people are still eligible for OHP coverage. This process is called redetermination.

Q. What is happening with COVID-19 and the redetermination process?
A. Near the beginning of the COVID-19 pandemic, the government labeled it an official Public Health Emergency (PHE). The PHE designation is renewed every three months and may end in July 2022. When COVID-19 was first declared a PHE, all states were ordered to pause the redetermination process. Within 60 days of when the PHE period ends, OHA must restart the redetermination process to confirm that all OHP members still qualify for Medicaid coverage through OHP. This process is expected to take up to 18 months, and it has not started yet.

Q. How will OHP members know when redetermination is starting?
A. When redetermination starts, OHA will begin sending letters on a rolling basis. They will let members know it's time to renew their coverage and tell them if they need to fill out new paperwork. Members will have 90 days to respond.

Q. What details will members need to give OHA to confirm that they still qualify for OHP?
A. It will vary by person. OHA will ask members to send proof of certain details, like how much money they make, or to confirm other information. Visit the OHA website for more details. If members do not qualify, they will be given at least 60 days' notice before their coverage ends. During the determination period, OHA should provide members with details of continuing coverage through a commercial plan.

Q. Can members contact OHA now to start the process?
A. No. OHA will have a phased schedule for contacting members, and members will need to wait for their phase. Phases will be divided by population types and/or eligibility categories. Those details will be available once redetermination begins.