

Bulk purchasing program - phone details

Phone options

- There are two options for ordering cell phones: a smart phone or flip phone. Each comes with a one-year data plan
- Please note the phone number when distributing to the CareOregon member. That number needs to be reported back to CareOregon as associated with the member
- Data plans for both types of phones start as soon as they are shipped out from Verizon. This is why we strongly suggest only requesting a four-week supply at a time
- Both phone options are provided via Verizon and require a signature upon delivery to your clinic's specific delivery address

Lost/broken/stolen phones

- CareOregon members are allowed one replacement phone per year if the phone is lost, broken or stolen
- A new phone will be sent from CareOregon and a new SIM card will be sent from Verizon to the clinic. Once the SIM card is put into the new phone, the member will have access to their prior phone's account
- To request a replacement phone for a member, please email socialhealth@careoregon.org with the phone number assigned to that phone