

Bulk purchasing program - phone details

Phone options

- There are two options for ordering cell phones: a smart phone or flip phone. Each comes with a one-year data plan
- Please note the phone number when distributing to the CareOregon member. That number needs to be reported back to CareOregon as associated with the member
- Data plans for both types of phones start as soon as they are shipped out from Verizon. This is why we strongly suggest only requesting a four-week supply at a time
- Both phone options are provided via Verizon and require a signature upon delivery to your clinic's specific delivery address

Lost/broken/stolen phones

- CareOregon members are allowed one replacement phone during the year of service if the phone is lost, broken or stolen
- A refurbished phone with a new SIM card will be sent from the CareOregon office. The new SIM card will have all the data from the old SIM card transferred onto it.
- To request a replacement phone for a member, please send a secure email to socialhealth@careoregon.org with the member's name, ID number, phone number, and disposition of the original phone.