



Board of Directors Meeting
Thursday, February 9, 2023 – 3:00 to 5:00pm
Meeting Held via MS Teams

SUMMARY

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, February 9, 2023. In consideration of the current COVID-19 pandemic, this meeting was held via Microsoft Teams.

Board Members Present:

Craig Newton	Laura Bridges	Lori Paris	Matt Hough, MD	Matt Sinnott
Nora Leibowitz	Stacy Brubaker	William North		

Board Members Absent: Eric Hunter Jason Elzy Scott Kelly

Staff Present:	Jennifer Lind	Monica Martinez	Janet Holland	Debbie Backstrom
	Chris Zorn	Amy Griffin	Kristie Garfield	

Call to Order

The JCC Board of Directors meeting was called to order by Lori Paris at 3:03pm. A quorum was present.

Declaration of Conflicts of Interest – Lori Paris presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. No conflicts were noted.

Member Success Story – Kristie Garfield

Jennifer Lind introduced Kristie Garfield, JCC Intensive Care Coordinator to share a member success story. Kristie reviewed the extensive care coordination conducted for a member who had multiple diagnoses and shared how the coordination of services, and a caring and understanding wraparound team changed this member's quality of life.

Jennifer noted the plan moving forward is to have a staff member provide a success story at each of the board meetings.

Executive Report – Jennifer Lind

Jennifer provided an update on her Executive Report. She shared experiences from her recent travel to the ACAP Legislative Fly-In Meeting in Washington, DC. She explained several legislators were interested in the CCO model in Oregon, and she, Eric Hunter, and Jeremiah Rigsby were able to address questions around how this model works. Jennifer reported the Public Health Emergency has ended. She clarified that OHP eligibility redetermination will start up again in April and it is likely that membership will decline during this process; however, the State is in the process of building a bridge plan to assist those members that no longer qualify for Medicaid but are under 200% FPL. Jennifer noted there are no funds available this year in the Governor's Recommended Budget for assisters to help people through the redetermination process.

Consent Agenda: Board members reviewed the consent agenda for today's meeting, the minutes from the December 8, 2022 meeting, and the October 2022 financials.

Upon a motion duly made and seconded, the following resolutions were unanimously approved:

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda as presented.**

Public Testimony

Lori Paris

None Submitted

(Public Testimony may cover any topic related to CCO, although CCO Board or staff may suggest a theme for public discussion. People interested in providing testimony must give prior notice and must adhere to a three-minute time limit. CCO Board members and staff are not required to respond to any testimony provided but may incorporate information in future decisions). Lori reported none submitted.

Finance Committee – William North

a) 2023 JCC Budget

Recommended by Finance Committee (1/24/23)

Background: The JCC programmatic budget is approved annually by the JCC Board. The programmatic budget is included in the overall CareOregon budget, and therefore must follow approval by the CareOregon Board.

William reported the 2023 programmatic budget of \$2,028,200 covers all activities related to the Community Health Assessment and Improvement Plan (CHA, CHIP), member outreach, sponsorships, Starting Strong perinatal program, and housing supports. William reviewed specifics in the budget and the high priority areas.

Recommendations: Finance Committee recommends approving the 2023 programmatic budget of \$2,028,200.

Upon a motion duly made and seconded, the following resolutions were unanimously approved:

- 1. RESOLVED, that the Board of Directors does hereby approve the 2023 programmatic budget of \$2,028,200 as presented.**

Annual Compliance, Fraud, Waste and Abuse Training – Chris Zorn

Chris Zorn, Vice President, Audit & Compliance at CareOregon, and Amy Griffin, Compliance Director from CareOregon presented the annual Compliance, Fraud, Waste, and Abuse training and HIPAA training to all Board members. Chris explained CMS requires governing bodies to receive annual training on the structure and operation of the organizational compliance program and general board expectation. The US Federal Sentencing guidelines specify that members of the same governing bodies should receive training on the standards and procedures of the compliance and ethics program. Chris explained this training will cover the role of a board member, required elements of a Compliance Program, defining FWA and its impact on Federal healthcare program costs, methods available to report suspected FWA and following steps, laws pertaining to FWA and consequences for violations, and FWA & HIPAA incident reporting including recent enforcement actions and issues to watch for.

2022 Year in Review – Jennifer Lind/Janet Holland

Jennifer reported JCC is officially 10 years old and the first decade of the CCO model has been a major accomplishment. Janet provided a 2022 Year in Review presentation. She provided updates on community engagement, housing efforts, CHIP grants, primary care, traditional health workers (THW), health equity, health equity assessment, language access, UniteUS Closed Loop Referrals, Projected Metric Performance 2022, Regional Care Team, and how the Behavioral Health Summits (opioid and housing) led to action. Janet further reviewed behavioral health funding to increase access and utilization; and shared our work with community partners. To meet OHA's reporting requirements, the following reports were completed and filed through the year:

- Health Equity Progress Report
- Community Advisory Council (CAC) Demographic Report – Received 100% Score
- Community Health Improvement Plan (CHIP) progress report – Received 100% Score
- Health Information Technology Roadmap Review
- Traditional Health Workers (THW) Deliverables Evaluation

- Health Services Advisory Group (HSAG) Audit
- Delivery System Network Narrative

Janet also presented outcomes of the annual Employee Engagement Survey.

Additional Discussion/Attachments – Lori Paris/Jennifer Lind

- Success Indicators - Jennifer shared the success indicators for 2023. She noted these indicators are built on CareOregon Success Indicators adopted in January 2023. They will support staff and board alignment on performance in this coming year. The final performance on 2022 success indicators will be provided at the next board meeting.
- 2023 Proposed Board Calendar – Jennifer shared the proposed board calendar and noted meetings going forward will be held on the even months: February, April, June, August, October, and December. Adjustments are still underway for assignment of committee reports and other topics as needed.
- 2023 Proposed Board Composition – Jennifer shared the draft Board & Committee Composition. With the recent change to the board and committee meeting cadence, it is hoped everyone can serve on two committees.
- Board Meeting Location – Jennifer reported beginning in April we will start in person meeting with masks required. She noted Lori Paris has agreed to allow us use of their new conference room at Addictions Recovery Center. Jennifer reported discussion is still underway for a Board Retreat in October and additional information will be forthcoming. Consideration is also being given to holding a Joint Board/Committee meeting as we have done in the past.

Closed Session / CareOregon Update – Nora Leibowitz

Adjourn – There being no further business to discuss, the regular meeting adjourned at 4:25pm into a Closed Session for a CareOregon update presented by Nora Leibowitz.

Next Meeting – The next scheduled meeting is scheduled for April 13, 2023.