



Community Advisory Council
Monday, June 10, 2019 – 12–2pm
Starting Strong

Summary of Minutes

Call to Order:

Co-Chair called the meeting of the Jackson Care Connect (JCC) Community Advisory Council (CAC) at 12:15pm. May minutes were approved.

Community Health Improvement Plan (CHIP) Process Update: Hannah and Nancy

The CAC reflected and provided feedback on the CHIP process. CAC members shared that the process was inclusive and voices were heard in many ways. They appreciated being a part of the work groups, of which CAC members were on all three; housing, behavioral health, and parenting support. Overall members shared that they thought it was a thorough and well-structured process.

The CAC reviewed the priority areas, goals, and strategies of the CHIP. There was discussion of the next steps in the collaborative process and that the CAC will continue to play a central role and track the work under the CHIP. Staff will continue to bring updates to the CAC and ask for their input on decisions being considered at the CHIP steering committee.

This CHIP cycle is 2019 through 2022. The title is “All In for Health”.

CCO’s are required to submit the CHIP to the Oregon Health Authority by June 30th, 2019 and that the CAC needs to consider making recommending to the JCC Board of Directors that JCC formally adopt the 2019-2022 CHIP.

Along with the CHIP the Oregon Health Authority is requesting each CCO complete a questionnaire about the CHIP process. The questionnaire was shared with the CAC and CAC members will provide feedback to Hannah by 6/14/19.

2019 CHIP Grant Cycle: Nancy

Nancy gave a brief description and timeline for the process of the CHIP Grant cycle for the CHIP grants. Consensus from this committee is to wait until 2020 to award the CHIP grant money to make sure the CAC aligns with the CHIP objectives of Jackson Care Connect.

Community Care Organization (CCO) 2.0: CAC Role: Nancy

Nancy reviewed the proposal to the Jackson Care Connect Governance Committee with regard to the CACs role and connection with the JCC Board of Directors (BOD). Nancy asked for input from members on how the CAC would like to interact with the JCC Board of Directors.

Member Engagement: Anna Lynch (PowerPoint)

Anna is the Member Engagement Manager - Health Plan Operations at CareOregon. She explained her role and the relationship between CareOregon and Jackson Care Connect. The goal is Member-centric Response: Gaining member feedback, applying tools to overcome barriers, and having responsive programming.

Oregon Health Authority (OHA) Update: Belle

Any questions on the handout please contact Belle directly.

OHA Input: Nancy

OHA requested feedback for their definition of Health Equity.

Consensus of this committee is that the literacy level too high.

Word on the Street:

- This is Hannah's last CAC meeting as she is moving to Vermont. She was given a card and cupcakes, which she shared with the group.

Meeting adjourned at 2:00pm. Next meeting July 8th, 2019 from Noon-2pm.