



Community Advisory Council (CAC)
Monday, August 12, 2019 – 12–2pm
Jackson Care Connect

Summary of Minutes

Call to Order:

Co-Chair called the meeting of the Jackson Care Connect (JCC) Community Advisory Council (CAC) at 12:18pm. June and July minutes were approved.

BOD Update: Michelle

CCO 2.0 & CHIP. Lisa will provide a CCO 2.0 update which was also provided and discussed at the BOD meeting.

CHIP Priority section review – Housing: Caryn Wheeler

With OSU, part of the organizing group for the CHA and CHIP, did it under the MAP Framework, Mobilizing for Action through Partnership.

CHA & CHIP: 2 phases. CHA: gathering data and looking at what is readily available, census, data collected by hospitals, high level and doesn't always speak to community experiences. Lag in data, but it gives hints at what we need to look at more deeply. Organized community forums, focus groups with community representatives from rural communities, (need to get details from smaller populations-concerns about anonymity), pushed out survey in English and Spanish, 1100 responses to survey, (Jackson and Josephine county). 2012-2013 process yielded much smaller results. 15 issues rose to top, data identified issues with the responsibility to identify priority focus areas. Looked at data and statewide and national assessments to identify high-level trends. Priorities for other organizations we want to partner with in the future? Decided to focus on housing for all, BH to cover substance use and mental health, and families and children losing at resiliency. Short timeline to have something to pick up and run with, internal deadline was June 1st to get it to external partners and meet other deadlines. Groups met approx. 10 times in 2 months, call to action to partners in this work to prioritize meetings to work collectively to amplify goal we are moving towards.

What does housing burdened mean? Underpaid, housing stock available isn't attainable/affordable based on current wage structures, opportunities for expanding affordable housing options.

Discussed goals outlined in the CHIP. Group included many individuals with expertise in many housing areas. Caryn provided technical expertise for framework, currently doing presentations throughout the community and workgroups will start meeting again. Caryn and Sam will attend Oregon Housing Conference, looking to invite more partners to the table, want to do things with community NOT to community.

CCO 2.0: Update: Lisa

Brief overview from last month's discussion: CCO 2.0-CCOs have applied for a new 5-year contract with OHA to begin 1.1.2020. JCC received an intent to contract for 5 years, our FA was reviewed by OHA and they felt we had all the components available for contract renewal based on a readiness review. Until final contract, it is considered intent to award. Still going through readiness review and should know sometime in September for October contract signing.

Equity Diversity & Inclusion (EDI): Nancy

Nancy requested feedback to make sure EDI is part of the way in which we do things and empower our CAC members.

JCC docs Feedback: Nancy

Mental Health one-page feedback: Will be translated into Spanish as well but will need to finalize in English and then translation will occur. Nancy went over the document in detail, providing algorithm for accessing mental health services, in addition to the mental health providers available. CAC Member discussed need for different wording, you jump straight to PCP or other options.

Dashboard Overview: Nancy

Nancy provided overview of July Member Experience Dashboard data. Referred CAC to handout in the packet and to reach out if they would like more information.

OHA Update: Nancy (see handout)

Nancy e-mailed OHA update to members for viewing.

Word on the Street:

Chelsea: Attire to inspire: clothing event where families can come get free clothes, 200 boxes will be delivered to the HHS building. Aug 27 from 9-3, Chelsea will e-mail flier.

Lisa: Toastmasters club at JCC, provided flyer discussing time and date of meetings and cost. If a CAC member was interested, would JCC consider covering the associated costs? Nancy: yes

CAC Member: Reported that Senate Bill 438: approved by both House and Senate, advantages to disabled persons for parking, etc.

Sara: Head Start Health Fair took place, served 302 families, appreciative of the partnership.

Edith: Ashland family fun fest: backpacks, haircuts, books, supplies, etc. Edith will send flyer to Nancy.

Meeting adjourned at 2:01pm. Next meeting September 9, 2019 from Noon-2pm.