

Community Advisory Council (CAC)
Monday, January 10, 2022, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, January 10, 2022 at Jackson Care Connect – Via Teleconference

Committee Members Present: Autumn Chadbourne, Craig Newton (co-chair), Donald Bruland, George Adams, John Curtis, Rich Rohde

Committee Members Absent:

Non-Committee Members Present: Kayla Jackson,

Staff Present: Sam Watson, Janet Holland, Riki Rosenthal, Michael Klein, Joell Archibald, Julia Jackson, Troy Montserrat-Gonzalez, Yelena Vozynuk

Call to Order:

The meeting was called to order by Nancy McKinnis at 12:04pm. The Welcome Message and Introductions followed.

The Medford Drop/Youth Era - Kayla Jackson

Council of Youth Advisors, create a space for youth, ages 14-25, to come and talk about their experiences in the systems that serve them, including doctor's offices, juvenile justice, foster care, etc. The goal is to teach youth the skills necessary to meaningfully participate in these spaces and provide youth with the courage to speak up in system spaces they are in, and the leadership skills to help them create the change they want to see. They are looking to remove barriers that youth might be facing in establishing a youth presence in meetings, such as technology including tablets, chargers, and hotspots to connect with meetings, along with other supplies. They are aiming for 15 participants in the CYA. Next steps are

Goals: weekly 30-minute meeting for youth and community members to learn more about the CYA and youth experience in systems and their level of comfortability being in these spaces.

3. Meetings to begin, focused on barrier busting, recruitment, etc. Points will be earned for attending meetings and based on the level of participation, youth can redeem these points at participating businesses who will have window stickers identifying them as a CYA participating business. This is modeled after the CYA currently operating out of Salem.

Discussed recruitment, retention, and council member selection, utilizing the tunnels to a funnel concept. Youth members will be able to attend CAC meetings and contribute youth voice for JCC related initiatives. JCC and Medford Drop are partnering to create a community-wide council, Kayla will lead work with the youth and JCC will provide additional support including financial and staffing to support the CYA. This will replace the Youth Advisory Council that was previously established at JCC. Troy asked if there would be an opportunity to provide mentorship and offered to spread the word if that materialized.

Approval of Minutes:

Committee members reviewed the minutes from the November meeting. CAC member (George) moved to approve the minutes with corrections as requested, CAC member (John) seconded the motion to approve.

Minutes approved through vote with the following updates.

Amendments to the minutes: Removal of the green highlighted portion in the non-Committee Members attendee section.

CAC conference update and Word on the Street – All

CAC members and attendees shared Word on the Street:

- John shared that a statewide Summit is being planned to address effective communication in healthcare settings for Deaf and people with hearing loss. 2) Hearing loops are a cost-effective way for healthcare providers to improve communication for people wearing hearing aids with T-coils. We should advocate this with our contracted providers.
- Presentation at hearing loss association of America, it included a presentation on hearing loops, simple systems to improve communications inside a loop. Just need a booster device, and any person wearing a hearing aid with a T-coil can click on a button and all of the background noise outside of the hearing loop is erased and allows the person to hear without any distractions. The cost starts at around \$300. Suggested we advocate with providers who are contracted with JCC.
- Disability emergency management advisory council is looking for members, it is a two-year commitment. Michael has shared this information and will resend.
- Don: 21-day equity challenge through United Way, an excellent workshop to discuss different topics with readings/videos. The link was sent to Michael, this will be shared out with the group.
- Craig: add something to driver's license to note folks who are deaf or hard of hearing, to de-escalate situations where there are officers involved. Los Angeles Times, January 6th: Democrats propose CA universal healthcare funded financed by individual and business taxes.
- Tatiana Redekin is new staff person for JRHA to support the work that Angela Warren... Discussion was held around the movement of the CHIP work and how we can bring together work that is happening across the community.

Tribal Representative Update –Brenda Borchman and Melinda Sprague

- Coquille Indian Tribe- Brenda was not in attendance, no update
- Cow Creek Band of Umpqua Tribe of Indians – Melinda was not in attendance, no update

Troy Montserrat-Gonzales was present.

- CareOregon is developing a robust training series for staff, including a series on tribal history in Oregon and tribal health care. Don asked if this training could be opened to CAC members, Sam will look into what trainings might be available for the CAC and other advisory groups. Rich shared a resource, a book called “The People are Dancing Again”, about the Siletz Tribe in Oregon, and recommended it to folks who would like to learn more. The People are Dancing Again: The History of the Siletz Tribe of Western Oregon by Charles Wilkinson. This is currently available at the Jackson County Library.

Crisis Expansion Project – Julia Jackson

Julia provided an update on the Crisis Expansion Project. Following consultation with Dr. Minkoff, recognized the need for an executive table that represents a comprehensive stakeholder investment in the project, with cross sector executive leader participation, reviewing recommendations for systemic change, reviewing proposals, participating in workgroups. Serve as executive oversight committee.

JRHA would not change project proposals that the CE team would come up with but would offer feedback/ideas/direction and significant connections to funding resources that would be helpful to move projects forward.

Presentation took place with a member of the CE committee, center the voices and experiences of community and have them lead the project. Actively setting up workgroups, Funding workgroup, expanding crisis response and navigation center, CE committee – facilitating listening sessions and keeping lines of communication open with various priority populations.

BH Planning Grant – recipients from this region received \$50,000 to gather more information on the experience of housing in this region, recognize on the continuum of crisis response, a major issue is whether folks have somewhere to go for treatment. This will be added to the NEED more info on this from the recording...

Would like to have a position funded to lead and manage oversight of the CRN, this would not be owned by any one entity, it would be an independent and unbiased project manager, responsible for moving work forward long term.

There is an e-mail going out for a monthly community stakeholder group to begin again, learn about work that is happening, ways to get involved including sub-committees. Tuesday the 25th at noon, Julia to forward e-mail to Michael to share with group.

OHA Update – Joell Archibald

See PowerPoint presentation for update

- Reported on COVID; 1115 CMS Waiver; CCO updates including Behavioral Health efforts, Traditional Health Worker documentation and OHP Member Handbooks; Cover ALL People; Request for Grant Proposal for community-based organizations; Oregon Department of Human Services grant opportunity for older adults and people with disabilities.
- ERDC (employment related daycare), SNAP benefits (Supplemental Nutrition Assistance Program), Oregon's Medicaid waiver timeline,

General JCC Updates – Sam Watson and Janet Holland

Sam shared general JCC updates, including the following:

- Return to office – no update
- Outreach: continue with support of vulnerable communities including unhoused, work with vaccine clinics and supporting the community with appreciation gifts
- Strategic planning for 2022.
- Unite US – Janet shared an updated on Unite Us, we have been focusing the last two months to talk with Unite Us to make sure we are getting what we need out of the platform. We are getting more data and understanding how to utilize it better. Paying attention at the quality versus quantity of referrals. Making sure the resources/entities in the platform match the needs being expressed and referred for. There will be joint effort between Unite Us staff and JCC staff to do some outreach with our partners and our CEO's to help support them. Looking at potential of some funding to help support positions within organizations that might be/if they are struggling to get on the platform.

Board of Directors (BOD) Update – John Curtis/ Craig Newton

- December meeting conversation was around monies and the required reserves JCC is required to maintain.
- Appreciations for members no longer on the board were given
- Discussion had on how to fill the various committees that are inside of JCC

Rapid feedback form – Michael

- Michael shared the rapid feedback form and went over how to utilize it/fill it out after meetings. Explained that this is a method of communication that CAC members can use to get feedback to Michael on the meetings and anything they would like to know more about or would like to cover during meetings. It is not a required to fill out but is available if members would like to take advantage of this feedback mechanism.

Michael shared about a new zoom link that will come out as Michael now has a zoom license.

To dos:

- Kayla to send Michael the flyer for 30-minute informational sessions, and “we support CYA” window flyers/stickers, Michael will share out with the group.
- Sam to send out updated minutes (Michael to share minutes with Craig)
- Michael to send out Disability Emergency Management Advisory Council application (this has already been shared)
- Michael to share 21-day equity challenge with CAC
- Michael to send out an update on the CHIP
- Julia to share information with Michael about the Crisis Response Network monthly community stakeholder group meeting that will take place on January 25th at noon. Michael will send out.
- Sam to check in with Janet to identify what the February housing presentation will look like, and if there is an opportunity for CAC members to participate in designing what is shared (since there is a varied level of knowledge about housing among CAC members).

Rich: Has there been a feedback and analysis of the most recent CHIP Grant process? Michael discussed the adoption of a grant platform, like zoom grants to help streamline the process.

Housing: can people who want to participate in housing is so broad, can we help design what goes on that housing program? We will add a housing agenda topic to February.

Adjourn – There being no further business to discuss, the meeting was adjourned by Michael at 2:06 pm. The next CAC meeting is scheduled for **Monday, February 14, 2022 from 12-2pm.**

Approval of Minutes:

Craig Newton (Co-Chair)

