



**Community Advisory Council (CAC)**  
Monday, November 13, 2023, 12–2pm  
Jackson Care Connect, 33 N. Central #320,  
Medford, OR – Teleconference

### Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, November 13, 2023, at Jackson Care Connect – Via Teleconference

**Committee Members Present:** Craig Newton (co-chair), Diana Alfaro-Soto, Jacquie Jaquette (co-chair), John Curtis, Rich Rhodes

**Committee Members Absent:** Autumn Chadbourne, Maria Underwood

**Non-Committee Members Present:** Andy Coye, Belle Shepherd, Fabio, George Adams, Jonah Liden, Liz R SP

**Non-Committee Members Absent:** Chelsea Guest, Daphne Peck,

**Staff Present:** David Hansen, Edith Gonzalez, Jennifer Lind, Natalie Crow, Riah Safady, Sam Watson

**Staff Absent:** Janet Holland, Riki Rosenthal, Sandra McHenry

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### Call to Order

The meeting was called to order at 12:00pm with the welcome message by Dave.

### Approval of Minutes

Committee members reviewed the minutes from the October meeting. CAC member moved to motion and approved the minutes. CAC member seconded the motion to approve. Approved through vote.

### Word on the Street – All

CAC members and attendees shared Word on the Street on the following topics:

- Re-balancing of Medicare.
- A new app that will allow members to access their OHP and health information.
- Recent webinar re: SHARE.
- Spring of 2024: Discussed convening of multiple JCC advisory committees coming together, potentially tying it into the JCC Spring Conference. More to come on this effort.
- OHA will be seeing changes to OHP consumers regarding non emergent medical transportation.
- Ashland just established a new homeless shelter and added new, permanent winter and summer shelter. They are currently looking for more volunteers. Additionally, they are working on



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designing a master plan for homeless services.

- Mental Health counselors and Marriage & Family Therapists providers. Enrollment is now open, and patients will start being seen in January.

**Board of Directors Update:** Craig

Nothing to report – no Board Meeting last month. The next meeting will be in December.

**OHA Form A Review:** Chelsea Guest

Chelsea shared a presentation on the proposed CareOregon/SCAN merger, presentation will be emailed to the CAC.

- Belle also shared that Governor Kotek appointed a new Director for OHA who will start in January. She has Public Health and International and Equity experience.

**CHIP Grant – Progress/Approval Update:** Dave

The JCC executive team is currently reviewing the final CHIP grants scores and recommendations, and we expect to notify applicants in early December.

**Community Health Assessment (CHA) Update:** Dave

A discussion was held around the 2023 CHA that JCC is required to have completed by December 31, 2023. CAC did not have time to review the draft that was sent out as it was shared just prior to the meeting time. Discussion was held around the need for timely distribution of materials to ensure CAC members have adequate time to review and provide meaningful feedback.

**CAC meetings and structure:** All

A robust discussion was held around the CAC including the following:

- Clarity on the JCC leadership and support structure for the CAC
- Roles and responsibilities for JCC staff and CAC members, including the CAC co-chair
- Opportunities for improved communication pathways with the CAC, along with ways to more meaningfully engage members.
- Development of a roadmap for the CAC as we move into 2024
- The potential for moving to hybrid meetings to allow for in-person engagement

JCC staff expressed gratitude for the discussion and the opportunity to partner more meaningfully with the CAC as we move forward. Further discussion around this topic will take place at the December meeting.

The next CAC meeting is scheduled for **Monday, December 11, 2023, from 12-2pm**. Meeting was adjourned at 2:05 pm.



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**Approval of Minutes:**

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Craig Newton (Co-Chair)

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