

Community Advisory Council (CAC)
Monday, March 14, 2022, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, March 14, 2022 at Jackson Care Connect – Via Teleconference

Committee Members Present: Autumn Chadbourne, Craig Newton (co-chair), Brenda Borchman, Donald Bruland, George Adams, John Curtis, Jacquie Jaquette, Rich Rohde

Committee Members Absent:

Non-Committee Members Present: Kim Handloser

Staff Present: Sam Watson, Nancy McKinnis, Joell Archibald, Belle Shepherd, Tracey Howard

Call to Order:

The meeting was called to order by Nancy McKinnis at 12:06pm. The Welcome Message and Introductions followed.

Systems of Care (SOC) Update – Tracey Howard

Tracey shared information on the System of Care, please see full presentation: including the CCO 2.0 contract obligations.

- Identified population: Children and youth (0-25) and their families at risk of involvement with multiple systems. System of Care keeps youth and families at the center
- Values: youth-guided and family driven, community based, and culturally and linguistically responsive
- Piloting a barrier submission form for identification of barriers to elevate to System of Care
- Tracey shared cross sector organizations who participate in the Practice Level Workgroup, Advisory Council, and the Executive Council. Will be reaching out to additional organizations to partner.
 - There are currently no youth or family members sitting on the above committees, expanding membership to youth and family will be a focus of this year
- Applied for \$175k grant, should hear back in March. \$100k towards governance structure and \$75k for projects, including building infrastructure, marketing and branding, translation of materials, funding Youth Era/Council of Youth Advisors, Family Nurturing Center and NAMI (LatinX Outreach Project).

Discussion was held about the overall structure of SOC, additional organizations to partner, how to connect families to the SOC, examples of barriers that may be elevated.

Approval of Minutes:

Committee members reviewed the minutes from the November meeting. CAC member (John) moved to approve the minutes with corrections as requested, CAC member (Don) seconded the motion to approved.

Corrections: Spelling of Lucy Broussard's name, Leila's first and last name, and the last bullet under Word on the Street refers to "BioLift" with a question mark for clarification. No one in the meeting was able to

provide that clarification.

Word on the Street – All

CAC members and attendees shared Word on the Street:

- George: CMS is conducting four meetings with participants around the US to gather feedback on non-emergent medical transportation (NEMT) services. Next meeting to take place on March 31st, George will forward invite to Nancy and Michael.

Community Works –Esmeralda Zapata

Esmeralda is a bilingual health care coordinator with Community Works (CW). She shared an overview of CW and the services they provide. CW works with sexual assault, domestic assault and sex trafficking survivors. They provide a wide variety of services, including helping survivors with access to medical care. CW has confidential advocates in courts and CW's main office. Additionally, they have advocates in police departments (Central Point, Medford) and Sheriff's Department (White City), where they assist with filing restraining orders, police reports, and other support as they relate to law enforcement. CW has been unable to provide in-person support in hospitals due to COVID restrictions, but they do take calls for survivors who go to hospitals disclosing they have been sexually assaulted. Help with clothing, phones, safety planning. Dunn House – Emergency shelter, have been able to keep it open throughout COVID with safety precautions. Additionally, they have a 24/7 helpline, with a Spanish interpretation line. Support clients depending on what their needs are. Esmeralda shared her contact information for any additional questions or support.

Discussion was held with CAC members asking additional questions regarding CW programming.

Tribal Representative Updates –Brenda Borchman and Melinda Sprague

- Coquille Indian Tribe Purchased and Referred Care – Brenda shared that the Coquille Wellness center was opened last June (they accept OHP). They are also opening a center in Eugene, also taking OHP. There are a lot of things developing, although no community updates. Brenda shared an overview of purchased and referred care, including who is insured. Coquille works out of five counties, including Coos, Curry, Douglas, Jackson and Lane. A question was asked regarding the pronunciation of the tribe, Coquille Indian Tribe is phonetically pronounced Co-qwell
- Cow Creek Band of Umpqua Tribe of Indians – Melinda was not in attendance, no update

OHA Update and Transition Plan – Joell Archibald

See PowerPoint presentation for detailed OHA update

- Joell is retiring on April 1st, and Belle Shepherd will be returning to the Innovator Agent role in supporting JCC, her contact information was shared.
- Reported on COVID-19 and the 1115 CMS Waiver.

CAC members thanked Joell for her support, and wished her well in her retirement.

General JCC Updates – Sam Watson

Sam shared general JCC updates, including the following:

- Return to office – JCC is scheduled to begin returning to the office in May, with full return to the office by September. Staff will either be designated as full time in the office, full time working from home, or a hybrid.

- Outreach: continue with support of vulnerable communities including unhoused, vaccine clinics have decreased
- JCC has hired additional staff members including the following: Regional Care Team, an Administrative Assistant, a bilingual Panel Coordinator, and a bilingual Community Outreach Program Coordinator.
- JCC is planning a Housing Summit and a Substance Use Disorder Summit, Sam will send out more information regarding dates.
- Strategic planning continues for 2022 and we will have something to share out in April about the overall plan as well as JCC's housing strategy.
- Housing strategy will be shared in the April meeting.

Questions were asked if the CAC will be returning in person.

Board of Directors (BOD) Update – John Curtis/ Craig Newton

- Craig shared an update on the open session of the BOD meeting, including a presentation from Peter Buckley about the Child Success Delivery System, a 2022 legislative update, the ethics and compliance plan, a presentation with CAC updates from John and Craig, and an executive report by Jennifer Lind.

Closed Session:

Reconnect with the Community Health Improvement Plan (CHIP): A Celebration of Collaboration debrief – Nancy McKinnis

Nancy provided an overview of the Community Health Assessment (CHA) and CHIP process, as well as the CHIP meeting that took place in March. Feedback was requested from those who attended the CHIP meeting.

- Move from a 3-year CHA process to a 5-year process, including coordination among cross-sector organizations across Jackson and Josephine Counties
- COVID and the fires exacerbated the three chip priority areas, which continue to be worked on. Plan moving forward:
 - Continue to increase the effectiveness of collaboration
 - Re-engage CHIP partners and meet more regularly
 - Through an addendum, added a fourth priority area, Equity
- Autumn shared insights from the meeting, also brought up the importance of orienting new staff at organizations to the CHA/CHIP process, as it can be really complex. Discussed the need to point people to existing resources that discuss the CHA/CHIP.
- Rich: equity was briefly discussed as a fourth priority, but there were not any conversations around it. Unsure if addendum was shared with attendees.
- George: was invited to participate in Asante's CHA process, Nancy shared that all community, regardless of affiliation, are welcome to support the CHA/CHIP processes for any other organizations.
- Don shared insights from attending the meeting. Discussed equity and that it should be a theme in each priority area, will be interesting to see how the groups work together with equity called out separately. Jackson and Josephine counties received funds to hire someone to work on CHA/CHIP planning, and for it to be successful, we will still need all of the groups to work together. Also echoed Autumn's suggestion for orienting new folks to the CHA/CHIP process. Questions remained on where this work will be housed under JRHA, Public Health, or separate? Main takeaway, work is continuing to happen and will move forward.

Adjourn – There being no further business to discuss, the meeting was adjourned by Craig at 2:03pm. The next CAC meeting is scheduled for **Monday, April 11, 2022 from 12-2pm.**

Approval of Minutes:

Craig Newton (Co-Chair)