

Community Advisory Council (CAC)
Monday, April 11, 2022, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, April 11, 2022 at Jackson Care Connect – Via Teleconference

Committee Members Present: Autumn Chadbounre, Craig Newton (co-chair), Brenda Borchman, Donald Bruland, George Adams, John Curtis, Rich Rohde, Melinda Sprague

Committee Members Absent:

Non-Committee Members Present: Kyle McKinley, Christina Hernandez

Staff Present: Sam Watson, Nancy McKinnis, Belle Shepherd, Chedrich Monahan, Edith Gonzalez, Janet Holland, Yelena Voznyuk

Call to Order:

The meeting was called to order by Michael Kline at 12:02pm. The Welcome Message and Introductions followed.

CRN Community Engagement Committee Update – Kyle McKinely

- Kyle shared an update on the Crisis Response Network Community Engagement Committee, please see presentation for additional information. Kyle shared that he would like to brainstorm connections to the work that the CEC is doing, any areas of overlap, and possible collaboration in the future.
- Background: The CEC is at the heart of transformation of the current Behavioral Health System. It is a coalition of providers, agencies, possible funders, and community members who are interested in building/improving crisis response services in Jackson County. Jackson County Mental Health, JCC staff, providers, La Clinica, and community members committed to the creation of mobile crisis services. This has been an informal coalition of voices that has been formalized over the last year as the CRN and CEC have developed structures for operation.
- Kyle shared information on the background of the CEC, group agreements, key goals, qualitative analysis, and how the CEC works with other CRN workgroups.
- Discussion was had about the process regarding selecting participants for qualitative data collection. They have approximately 60 participants so far. Recruitment is ongoing for qualitative data collection including semi-structured one on one interviews, listening sessions, and other events. Participants are self-selecting and are individuals with lived experience.

Approval of Minutes:

Committee members reviewed the minutes from the March meeting. CAC member (John) moved to approve the minutes as written, CAC member (Don) seconded the motion to approved.

CAC vote was taken to submit minutes as written. Approved through vote.

Word on the Street – All

- George shared two items for word on the street: CMS meetings taking place for feedback about Non Emergent Medical Transportation (NEMT). Reliance is recruiting for their Board of Directors, George can pass along information to Reliance for anyone who is interested. To do: George to send information to Michael to pass along to the CAC.
- \$1500 cards are possibly being provided for dual eligible members for dental. Confusion going on about how they access their dental benefits. Belle and Michael said they could look into it; she has not heard of it prior.
- Disability Services Advisory Council is having a membership drive of sorts on June 6th at Twin Creeks Park
- Autumn shared Public Health updates. Maternal Child Health is doing home visits again. Nurses were reassigned to COVID contact tracing during the pandemic.
- Doing 2nd booster shots for those who are eligible
- WIC: Ramping up to introduce some in person services. Priority will be in person services for new pregnancy appointments. Other WIC appointments will continue over the phone.
- Public Health Team waiting FDA approval for the COVID vaccine for those under 5. WIC will be involved with educating participants who qualify.
- Staffing Updates: Hillary Handelsman, new Maternal Child Health Program Manager. New HHS Director, Stacy Brubaker.
- John: Congress is having a historical reconsideration of the national behavioral health system and the opportunity to provide feedback through the comment period. Reach out to John for more information on how to provide comments. Jennifer shared that the state is also looking at behavioral health reform.
- John: shared that the JCC team has begun working on a hearing loop project to improve services for members who are hard of hearing. More information to come as we get further along with the project.

JCC Regional Care Team Update –Chedric

SEE PowerPoint slides for reference

- The Regional Care Team (RCT): offer providers a community resource with single point of contact for members and providers; RCT works closely with providers and members through both telephonic, such as zoom or teams, means or community-based support
- Is a multi-disciplinary team. Includes physical and behavioral health, clinical and non-clinical care coordinators.
- Connects members with SDOH needs along with the medical needs
- Offer pharmacy support as well, offering pharmacy consultations for medication reconciliation.
- Support members with NEMT (non-emergency medical transportation) coordination
- Operate under the Population Health partnerships Dept at CareOregon
- If a member inquires about RCT services they are directed to customer service; providers have a specific email/phone number to make referrals through

Tribal Representative Updates –Melinda Sprague

- Doing vaccine clinics in Douglas County and have completed a couple in other counties as well.
- Vaccinated roughly 7800 people in Douglas County
- Were the only free drive through testing site, 7 days a week, then did vaccinations and testing for 3 months.
- All was free to the community
- Continue to offer vaccinations on Tuesdays and Wednesdays at 2360 Northeast Stevens (unsure of in what city)
- Offering well water testing and working with DEQ around air quality and mitigation strategies for the upcoming fire season and years

OHA Update– Belle Shepherd
See PowerPoint presentation for detailed OHA update

Board of Directors (BOD) Update – John Curtis/ Craig Newton / Jennifer Lind

- Jennifer shared BOD mtg was 3/10. Agendas are always posted ahead of time.
 - John and Craig did a great CAC update. Shared with BOD the composition of group, focus, and the grants that have been done.
 - Governance committee approved the ethics and compliance plan out of the governance committee. Focus on having a better cadence on the compliance stuff
 - Presentation from Peter Buckley on the Child Success program,
 - Legislative update from Jeremiah Rigsby,
 - In April, have discussion around success indicators that are being proposed to board by JCC staff, a little late this year, waited to be built off those made by Care Oregon and their board. Once approved they will be shared out more widely
 - Series of measures around quality outcomes and stewardships

CLOSED SESSION BEGINS *****

Community Works CHIP Update and request – Michael

- Community Works was approved for a \$10,000 CHIP grant this year.
- Last week they reached out and informed Michael that some of the other funding they had secured had fallen through and they would not be receiving it.
- Initial proposal was for them to expand their programs/offerings
- Money received would go towards the units already secured and to continue with already established programs/offerings
- Does CAC approve of this plan or should we request a return and a denial of the CHIP grant previously approved/granted
- CAC agreed to allow them to keep funds to support current programming

Health Equity Survey – Nancy

Michael sent out a survey to CAC members on their opinions/experiences with JCC and health equity. If you have any questions, please feel free to reach out to Michael or Nancy.

SHARE Proposal Update – Janet Holland

Information and the presentation will be sent out via email and conversation will be had in May’s meeting to go over the SHARE initiative.

Adjourn – There being no further business to discuss, the meeting was adjourned by Craig at 2:02pm. The next CAC meeting is scheduled for **Monday, May 9, 2022 from 12-2pm.**

Approval of Minutes:

Craig Newton (Co-Chair)