



**Community Advisory Council (CAC)**  
Monday, August 14, 2023, 12–2pm  
Jackson Care Connect, 33 N. Central #320,  
Medford, OR – Teleconference

### Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, August 14, 2023, at Jackson Care Connect – Via Teleconference

**Committee Members Present:** Autumn Chadbourne, Craig Newton (co-chair), John Curtis, Rich Rhodes, Maria Underwood

**Committee Members Absent:** Diana Alfaro-Soto, Jacquie Jaquette

**Non-Committee Members Present:** Chris Zorn, CareOregon, Belle Shepherd, Oregon Health Authority

**Non-Committee Members Absent:**

**Staff Present:** Jennifer Lind, Edith Gonzalez, Sam Watson, Sandra McHenry

**Staff Absent:** Nancy McKinnis, Riki Rosenthal

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### Call to Order

The meeting was called to order at 12:03pm with the welcome message by Sandra.

### Approval of Minutes

Committee members reviewed the minutes from the July meeting. CAC member moved to motion and approved the minutes. CAC member seconded the motion to approve. Approved through vote.

### CareOregon Data Breach Update – Chris Zorn

Chris Zorn from CareOregon provided information on the PH Tech data breach to ensuring privacy of our members. A breach took place in the PH Tech system for approximately a 2-3 hour window in June that affected OHP members from health plans across the state of Oregon. Approximately 75,000 JCC members, past and present, were affected by the breach. In response, PH tech set up a call center and prepared materials for CCOs and provider networks. Letters were sent out to all members affected by the breach, with information on actions for members to take and support for credit monitoring.

Discussion was held and CAC members asked about information around additional communication to go out to partners, including community based organizations serving limited English proficient members.

**OHA Update** – Belle Shepherd

Belle shared an OHA update, please see presentation that was e-mailed to the CAC for details.

**JCC Updates** – Sam Watson

Sam shared JCC updates, please see the presentation for more information.

Additional discussion was held on the following:

- Disability designation putting a barrier up for folks who can/want to work.
- Legislature: 9 person appointed board being formed to discuss to universal healthcare, with questions as to what extent JCC/CareOregon will be able to influence discussions.

**Engagement and Learning opportunities**

- 1115 Waiver, English and Spanish, 1<sup>st</sup> Wednesday in English, and 2<sup>nd</sup> in Spanish each month. Past webinars are also available for viewing.
- Oregon Health Plan Open Card system: a statewide Lived Experience Advisory Panel is being formed, applications accepted until September 30<sup>th</sup>.
- Rules for Early and Periodic Screening, Diagnosis and Treatment benefit
- Public Health Emergency Unwinding/Redetermination

**ZoomGrants CHIP Training** -Sam Watson/Sandra McHenry

- Sam and Sandra shared a ZoomGrant Tutorial.

The next CAC meeting is scheduled for **Monday, September 11, 2023, from 12-2pm**. Meeting was adjourned at 2:00 pm.

**Approval of Minutes:**

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Craig Newton (Co-Chair)

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