

Your Member ID card

You can choose a dental plan from one of our four plan partners. Your dental plan information is on the back of your Jackson Care Connect Member ID card.

		Plan: OHP Plus Case ID: ABCDEFG RxBIN: 610011 RxPCN: IRX RxGrp: CORMCAID	2017059B03 SH: 0 Bin 1 JD65 Env [1,803] Csets 1 of 1
Member: MEMBER NAME	Member ID: Primary Care Provider: XXXXXXX OREGON INTERNAL MEDICINE	Send claims to: Jackson Care Connect PO Box 40328 Portland, OR 97240-0328 Electronic Payer ID: 93975	Advantage Dental 1-866-268-9631 Member and Provider Customer Service 1-855-722-8208 TTY/TDD 711 Pharmacy provider line 1-866-843-5126
This card is for identification only and does not certify eligibility. For admissions and out-of-network care, please call Customer Service.		JacksonCareConnect.org For urgent care, call your clinic 24 hours a day. In an emergency, go to the nearest hospital or call 911. Call your clinic for follow-up care the day after you get emergency care.	

When to call your dental plan

Call your dental plan with questions about benefits, or if you want help scheduling an appointment or finding a new dentist. The Customer Service number is listed below and on your Member ID card. You can also search dental providers on your dental plan's website.

Advantage Dental
From DentaQuest

Advantage Dental
Toll-free: 866-268-9631
advantagedental.com

ODS

ODS
Toll-free: 800-342-0526
odscommunitydental.com/members

You can get this in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 855-722-8208 or TTY 711. We accept relay calls.

OHP-JCC-23-1701
JCC-23617980-EN-0123


Jackson Care Connect
Part of the CareOregon Family

Smile!

You've got dental coverage



jacksoncareconnect.org


Jackson Care Connect
Part of the CareOregon Family

Good health includes healthy teeth and gums

Taking care of your teeth and gums is an important way to take care of your overall health. That's why your Jackson Care Connect and Oregon Health Plan (OHP) benefits include dental coverage.

Dental care for adults and children

Most of our dental benefits apply to members of all ages. Members who are age 0 to 20 years old, or pregnant, get *extra* benefits.

Need help getting to a dental appointment?

As a Jackson Care Connect member, you can get assistance with transportation to a dental appointment if you cannot get there on your own. Depending on your needs, you may get transit passes, be provided rides or get help paying for gas. Whatever the assistance, there's no cost to you.

This service is offered through a partner, TransLink.

Details: jacksoncareconnect.org/for-members/transportation or call 541-842-2060; toll-free 888-518-8160 or TTY 711

Emergency or urgent dental care

Don't wait until you have an emergency — make regular trips to a dentist before urgent issues arise. If you need emergency or urgent dental care, it's covered. Always try to call your dentist or dental health plan before going to the emergency room, even if it's at night or on the weekend. A health care provider will help you decide what to do.

Specialty dental care

At times, your dentist may decide you need specialty dental care. Often it is covered only if you get a dentist's referral and pre-approval from your dental plan. Your dental plan can help you with this.

Great dental health includes a yearly check-up

Even if you have no teeth, the dentist will:

- Look for signs of oral cancer
- Check your dentures' health, or discuss dentures

Your dental benefits

Exams, X-rays and cleanings

Sealants

(protective coating for molars; members 15 years old and under)

Fluoride treatments

Deep cleaning for gum disease

Fillings

Crowns (limited)

Tooth removal

Partial dentures, generally every five years

Full dentures, generally every 10 years

Root canals (limited)

Braces for members 20 and under (very limited)

Note: Some benefits have limits or need pre-approval from your dental plan. Questions? Ask your dentist. Or contact your dental plan. The phone number is on your Member ID card and the back of this brochure.

Seeing your dentist once a year is a great way to take care of yourself

Dental check-ups and good at-home care (brushing and flossing) will help you avoid gum disease.

Gum disease is the most common cause of tooth loss in adults. We care about your teeth and gums!

