

New pharmacy benefit for diabetic supplies at Jackson Care Connect Medicaid (JCC)

Until now, you could get your diabetes supplies only in the mail with your DME benefit. As of June 1, 2022, you may get some of your diabetes supplies from a pharmacy, through a new Jackson Care Connect benefit. These include alcohol wipes, insulin syringes or needles and pen needles.

To get testing supplies at a pharmacy you must use the covered products on the list below. These items do not need prior approval, as long as you ask only for the amounts listed. We cover One-Touch products and the The FreeStyle Libre 2 continuous glucose monitor (CGM). Your provider will need to get prior approval if you want to get any of these at a pharmacy. The table below has more details.

Important note: You may keep using your same DME vendor if you want. You do not have to use a pharmacy for your diabetes supplies.

Q: I am already using another brand for test strips and/or CGM. Am I allowed to keep using it instead of OneTouch (or FreeStyle Libre 2 CGM)?

A: Yes, but only if you keep getting your supplies the same way you are now. If you want to get them at a pharmacy instead, you must switch to the covered products on the list.

Q: Do I have to get supplies at a pharmacy?

A: No. DME coverage is different than the pharmacy benefit. You should discuss this with your provider before deciding. If you want to switch, you should already be using a covered product on the list OR be willing to switch.

Q: If I am willing to switch, can I get a new meter?

A: Yes, you would be allowed to get a new OneTouch meter.

Q: I already get my diabetes supplies in the mail. How does getting them at the pharmacy help me?

A: If you run out, you can get the covered items right away instead of waiting for the mail. You can do this even with a DME vendor, IF your provider sent a prescription to the store.

Q: If I already have an approval on file for a continuous glucose monitor or exceptions to the quantity limit, does that carry over to the pharmacy benefit?

A: No. Your provider must submit new prior approval requests if you switch to getting this at the pharmacy.

Q: How do I make the switch from my current diabetes supplier to a pharmacy?

A: Ask your provider to send your prescription for diabetes supplies to your preferred pharmacy.

Q: If I am on FreeStyle Libre 2 CGM, can I get FreeStyle test strips to use with it?

A: No. You must use the covered OneTouch meters/strips as back-up if clinically necessary. **Note:** Medicaid does not routinely cover people on both products.

Q: Does this new pharmacy benefit include insulin pumps and tubing?

A: No. Insulin pumps and their tubing are a DME-only benefit. We do not cover any type of insulin pump on the pharmacy benefit.



Jackson Care Connect's pharmacy benefit for diabetes supplies and equipment			
Product type	Limit (all eligible for 90-day supplies)	Prior approval required?	Covered product
Monitors	1 every 2 years	No	OneTouch Ultra 2 OneTouch Verio Reflect OneTouch Verio Flex OneTouch Starter Kit
Test Strips	150 per month	No	OneTouch Verio OneTouch Ultra
Calibration Liquid	1 box every 3 months	No	OneTouch Verio Solution OneTouch Ultra
Lancet Devices	1 every 3 months	No	OneTouch Lancing Device OneTouch Delica Lancing Device
Lancets	200 per month	No	OneTouch Delica Plus 33GOneTouch Delica Plus 30GOneTouch MIS LancetsOneTouch MIS 30G
Alcohol Prep Pads	1 Box every month	No	Any brand
Insulin Syringes	500 per 3 months	No	Any brand
Pen Needles	200 per month	No, with a paid insulin pen claim	Any brand
CGM Receiver/ Reader	1 every 2 years	Yes	FreeStyle Libre 2/Reader/ Flash GM System
CGM Sensor	1 every 14 days	Yes	FreeStyle Libre 2/Sensor/ Flash GM SYSTEM